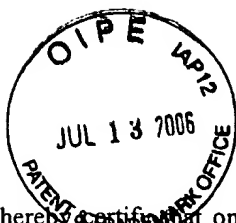


3623
Zhu



PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

July 11, 2006
Date

Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/825,296	Confirmation No. : 4064
Applicants : Simon Jacobs, John Thomas and Rob Anthony	
Filed : April 2, 2001	Attorney Docket No.: 500743.01
Art Unit : 3623	Customer No. : 27,076
Examiner : Andre D. Boyce	
Title : ORDER SCHEDULING SYSTEM AND METHOD FOR SCHEDULING APPOINTMENTS OVER MULTIPLE DAYS	

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

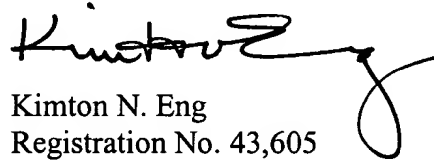
I hereby certify that no item set forth on the attached form PTO-1449 was first cited in a communication from a foreign patent office in a counterpart foreign application, and, to our knowledge, after making reasonable inquiry, no item of information set forth on the attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more

attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more than three months prior to the filing of this Supplemental Information Disclosure Statement.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP


Kimton N. Eng
Registration No. 43,605

KNE:ajs

Enclosures:

Postcard
Form PTO-1449
Cited References (25)

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Telephone (206) 903-8800
Facsimile (206) 903-8820

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FORM PTO-1449 (REV. 7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT <i>(Use reversal sheets if necessary)</i>		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA	5,093,794	03/03/92	Howie et al.	364	468	
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AC	5,467,268	11/14/95	Sisley et al.	364	401	
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AL						
AM						
AN						
AO						
AP						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	AQ	WO 00/28451 A3	05/18/00	PCT			X	
	AR							
	AS							
	AT							
	AU							

EXAMINER

DATE CONSIDERED

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

FORM PTO-1449 (REV. 7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT <i>(Use several sheets if necessary)</i>				APPLICANT(S) Simon Jacobs et al.	
				FILING DATE April 2, 2001	GROUP ART UNIT 3623
OTHER PRIOR ART <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>					
	AV	Aytug, H. et al., "A Review of Machine Learning in Scheduling", IEEE Transactions on Engineering Management, Vol. 41, No. 2, May 1994. pp. 165-171.			
	AW	"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce - 'E-Scheduling' of Services, Appointments & Reservations", Business Wire, New York, January 4, 2000. Two pages			
	AX	De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.			
	AY	Marinho J. et al., "Decision Support System for Dynamic Production Scheduling", IEEE International Symposium on Assembly and Task Planning, July 1999. pp. 424-429.			
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	BH	Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.			
EXAMINER			DATE CONSIDERED		
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